

To our valued staff

As you know, Lyndoch Living Limited has been part of the fabric of south-west Victoria for over 67 years, and continues to play a vital role in our community today. Through its history and evolution, it has been a major contributor to that community thanks to the hard work of people like you and those many past employees of, and volunteers with, Lyndoch. Those efforts have brought our organisation to where it sits today and have set it up for a bright future of continued service.

I am writing to you today on behalf of the board of Lyndoch as we are aware that there have been materials published relevant to our organisation which we understand have been causing some of you concern. In this regard, we wanted to take the opportunity to emphasise our pride in the organisation and your continued efforts.

You may be aware that there have been a number of allegations and imputations made against our chief executive officer, Ms Doreen Power. They amount to a personal attack on Ms Power. To those of us who know Doreen and have the privilege of working with her on a daily basis, in our view the allegations are wholly unwarranted. In this regard, I have no hesitation in stressing that Ms Power has the full support of the Lyndoch Board. She has been a driving force in implementing the board's vision and been visionary herself.

While as a board we are disappointed that some may seek to discredit this great organisation and the wonderful work you do, I can assure you of the pride we feel for Lyndoch and your contribution to the organisation. Further we look forward to the future with great enthusiasm, with our organisation looking to be at the forefront of the delivery of health care, home care and residential aged care to the community of south-west Victoria.

I recognise that there is always room for improvement and that on occasions you may have questions or concerns about your role or Lyndoch more generally. If that is the case, either now or at any time in the future, I strongly encourage you to make contact with one of the following to discuss such matters or concerns:

Human Resources: Fiona Bourke Director of People and Resilience
03 5559 3495 Email: Fionabourke@lyndoch.org.au

*Consumers Concerns/
Complaints:* Julie Baillie Director Nursing
03 5561 9310 Email: Julieb@lyndoch.org.au

Katie Wright Chief Financial officer
03 5561 9303 Email: Katiwright@lyndoch.org.au

Thank you once again for all you are doing for our consumers, organisation and community. I look forward to working with you as we continue Lyndoch's journey into the future.

Yours faithfully



**Chair
Lyndoch Living Board**

3rd December, 2019

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